PUBLIC SAFETY SATISFACTION SURVEY RESULTS

City of Belton received a MARC grant to pay for this survey conducted by the ETC Institute



ETC is a A National Leader in Market Research for Local Governmental Organizations

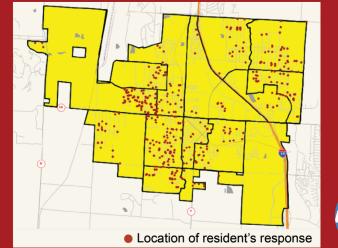
More than 2,000,000 Persons Surveyed Since 2009 in more than 900 cities in 49 states. Helping organizations make better decisions.

Method of Administration

By mail and online to random sample of households in the City.

Location of Survey Respondents

Good distribution of responses throughout the City



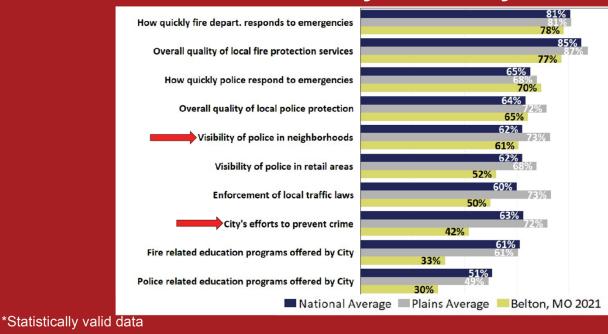


Residents' Level of Satisfaction with Public Safety in the City

	Location of fire stations	2	9%	55%			16%
	How quickly fire depart. responds to emergencies		32%	47%			21%
	Overall quality of local fire protection services	25	%	52%			21%
	How quickly police respond to emergencies	23%		46%			26% ^{3%}
	How effectively police handle emergencies	21%	21% 44%			29	% <mark>6%</mark>
	Overall quality of local police protection	17%	47%			28 % 6%²	
	Visibility of police in neighborhoods	17%		44%		25%	11% 3%
	Visibility of police in retail areas	12%		40%		38%	8% 29
	Effectiveness of community policing efforts	1 3 %		39%		38%	9% 2
	Enforcement of local traffic laws	1 3 %	3	37%		34%	12% 4%
	Quality of animal control	12%	3	36%		L%	13% 8%
	City's efforts to prevent crime	11%	31%		39%		16% 4%
	Fire related education programs offered by City	11%	22%	22% 5		6	<mark>6%</mark> 3%
	Police related education programs offered by City	9% 20%		59%		8% 3%	
	Very Satisfied Satis	fied	Neutral	Dissati:	sfied	Very Di	ssatisfied
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*Statistically valid data

Benchmarking: Residents' Level of Satisfaction with Public Safety in the City



Rating of Importance of Puiblic Safety Items Residents Think Should Receive More Emphasisis in the Next 2 Years



Residents' Feeling of Safety in the City of Belton



